

COMMUNITY AND CULTURE COMMITTEE MEETING

Minutes of Meeting held Monday, 17 February 2014, at 7pm
in the Civic Centre, Unley Council Chambers
181 Unley Road, Unley

PRESENT:

Councillor Peter Hughes (Presiding Member)
Mayor Lachlan Clyne (ex officio) – arr. 7.10pm
Councillor Michael Hudson
Councillor Michael Saies
Councillor Denise Tipper
Dr Lynn Arnold
Mr Peter Croft
Mr Greg Mackie

OFFICERS PRESENT:

Mr Peter Tsokas, Chief Executive Officer
Ms Megan Berghuis, General Manager Community
Ms Mandy Smith, Manager Community Development
Ms Carly Smith, Events Coordinator
Ms Pam Hocking, Executive Assistant Community

OBSERVERS:

Councillor Jennie Boisvert

REPORT TO COUNCIL: 24/2/2014

WELCOME:

The Presiding Member opened the meeting and welcomed Members of Council, senior staff and members of the gallery to the meeting.

APOLOGIES:

Nil.

CONFIRMATION OF MINUTES:

MOVED: Cr. Michael Hudson

SECONDED: Dr Lynn Arnold

That the minutes of the meeting of the Community and Culture Committee held on Monday, 21 October 2013, as printed and circulated, be taken as read and signed as a correct record.

CARRIED

CONFLICT OF INTEREST:

Nil.

DEPUTATIONS:

Nil.

PRESENTATIONS:

CHANGE OF ORDER OF AGENDA

The Presiding Member suggested a change to the order of business to allow for a Presentation to the Committee by Ms Margie Steffens, School of Dentistry, University of Adelaide, on the potential for a dental screen/oral health advice service in the Unley local government area, and for the Presentation to follow Item No. 11. This was agreed with a two thirds majority.

ITEM 11

PUBLIC HEALTH PLAN – UPDATE AND AUDIT REPORT

Ms Sally Modystach, Director, Healthy Environments, addressed the Committee on the Update and Audit Report for the Public Health Plan and was available to answer questions.

SUSPENSION OF STANDING ORDERS

The Presiding Member suggested a short term suspension of meeting procedures for 20 minutes to allow for discussion on the Public Health Plan Update and Audit Report. This was agreed with a two thirds majority.

Standing orders were suspended at 7.30pm.

Standing orders were resumed at 7.39pm.

MOVED: Mr Greg Mackie

SECONDED: Cr. Michael Hudson

That:

1. The report be received.
2. The Committee recommend that Council endorse the Progress Report – Audit of Initiatives be sent to the Chief Public Health Officer, SA Health.

CARRIED

ITEM 13
PRESENTATION

Ms Margie Steffens, Lecturer and Manager Community Outreach, School of Dentistry, University of Adelaide, made a presentation to the Committee regarding the potential for a dental screen/oral health advice service in the Unley Council precinct. A copy of the presentation is attached to these minutes.

ITEM 12
PLACE ACTIVATION EVENTS PROGRAM

Ms Mandy Smith, Manager Community Development, and Ms Carly Smith, Events Coordinator, were available to answer questions from the Committee if necessary.

SUSPENSION OF STANDING ORDERS

The Presiding Member suggested a short term suspension of meeting procedures for 30 minutes to allow for discussion on the Place Activation Events Program. This was agreed with a two thirds majority.

Standing orders were suspended at 8.13pm.

EXTENSION TO SUSPENSION OF STANDING ORDERS

An extension to the suspension of meeting procedures for a further 10 minutes at 8.43pm was agreed with a two thirds majority.

Standing orders were resumed at 8.50pm.

MOVED: Mr Greg Mackie
SECONDED: Mr Peter Croft

That:

1. The report be received.
2. The 2014/15 Place Activation Events Program as outlined in Attachment 1 of Item 12/14 be presented to Council for consideration in the 2014/15 Annual Business Plan and Budget.

CARRIED

ITEM 13
PRESENTATION

See page 3 of these Minutes.

ITEM 14
NEW INITIATIVES PROPOSALS FOR THE 2014/15 BUDGET

MOVED: Cr. Michael Hudson
SECONDED: Mr Greg Mackie

That:

1. A special meeting of the Committee be convened at a date to be determined to discuss new initiatives proposals for the 2014/15 budget.

CARRIED

NEXT MEETING:

Monday, 19 May 2014, at 7pm.

CLOSURE

The Presiding Member closed the meeting at 9.13pm.

.....
PRESIDING MEMBER

.....
DATE



Community Outreach – A Commitment

Presenter: Margie Steffens

Lecturer and Project Manager Community Outreach
for the School of Dentistry University of Adelaide

2014

Home is where we belong

- ▶ **'Acknowledgement of Country' by Jonathan Hill**
- ▶ “Today we stand in footsteps millennia old.

May we acknowledge the traditional owners whose cultures and customs have nurtured, and continue to nurture, this land, since men and women awoke from the great dream. We honour the presence of these ancestors who reside in the imagination of this land and whose irrepressible spirituality flows through all creation.”

Source [2]. Jonathan Hill is an Aboriginal poet living in New South Wales.

Read more:

<http://www.creativespirits.info/aboriginalculture/spirituality/welcome-to-country.html#ixzz1tqfKpUw1>

Home



What is Homelessness?

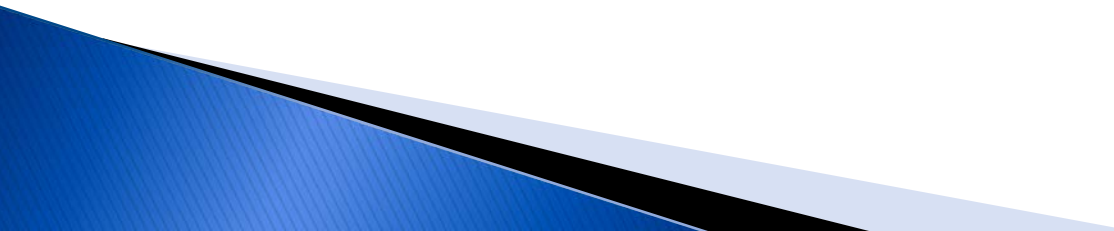
- ▶ Quote from a person consulted by the City of Sydney during development of its Homelessness Strategy 2007–2012¹:

“Over the years I have met and got to know so many decent homeless people. Homelessness is the result of a set of circumstances that get out of control and no two are exactly alike and when you arrive, all illusion is swept away, your very humanity, your morality, your sense of right and wrong and you ask yourself ‘why do people look at me like that’? I believe that the battle against homelessness must start with changing society’s perception. The round peg in the round hole is a sound idea, but when you put a square peg in a round hole, that’s when things start falling apart...”

- ▶ **Homelessness is more than not owning a home!**

¹<http://www.cityofsydney.nsw.gov.au/Community/HomelessnessServices/InformationKitForVolunteers/Module1/WhatIsHomelessness.asp>

Students Involvement

- ▶ The School of Dentistry at the University of Adelaide encourages a commitment to community and
 - To work in multidisciplinary teams
 - Giving back to the community
 - Recognising that as professionals we must provide leadership and encouragement for the community at large
 - That as professionals we have a moral obligation and a duty of care
 - For example – supporting fund raising in the community!
- 

Staff and Students join the annual fundraiser for a community centre





What is commitment to the community ?

Stakeholders:

- ▶ The University of Adelaide, School of Dentistry
- ▶ South Australian Dental Service
- ▶ Common Ground, Housing Initiative for Homeless people and Low-income Earners
- ▶ Byron Place, Homeless Drop-in Centre, Uniting Care Wesley
- ▶ Westcare – Baptist Care Day Centre
- ▶ Hutt St Centre– Catholic Church – Sisters of Charity
- ▶ Catherine House, Women’s Refuge Shelter
- ▶ Australian Dental Association, South Australian Branch
- ▶ Red Cross Refugee Services

Background – Homelessness in Australia

- ▶ On Census night in 2001, almost 100,000 Australians were considered homeless.¹
- ▶ South Australia recorded 7,600 homeless people, with just over 40 percent aged 12–24 years.¹ In the city of Adelaide, just over 700 people were reported homeless.
- ▶ Among the homeless population in this jurisdiction, 19% were staying in boarding houses, 15% in Supported Accommodation Assistance Program (SAAP) accommodation, 54% with friends or relatives and 12% in improvised dwellings or ‘sleeping out’.²

1. <http://www.homeless.org.au/statistics/>

2. Chamberlain C, MacKenzie D. *Counting the Homeless 2001: South Australia*. Swinburn University: Victoria, 2004




The Project Background

- ▶ Homeless people are a unique population in which substance abuse and mental health issues frequently feature.¹
- ▶ Although difficulties with access to services among socially disadvantaged groups are recognised, homeless populations are an especially underprivileged group, usually excluded in population-level surveys because the very nature of their existence means they are not contactable through traditional recruitment measures (for example, telephone or postal surveys).
- ▶ So we needed to get out there!

1. Kelly K, Caputo T. Health and street/ homeless youth. *J Health Psychol.* 2007;12:726–736.

How we began!

- ▶ In 2007 we responded to the Annual Oral Health Awareness campaign sponsored by Colgate
 - ▶ Beginning with visits to Homeless Centres and low cost accommodation
 - ▶ Following into 2008 we extended to a Women's Shelter providing education and craft sessions
 - ▶ 2009 Obtained an ADRF (Australian Dental Research Foundation) grant to begin our data collection
 - ▶ 2010 Collaborated with School of Medicine and won a grant from the Department of Families and Ageing that enabled us to fit out a Dental and Medical suite in the Common Ground Facility on Light Square Adelaide CBD
 - ▶ 2011 Further funding from HWA – (Health workforce Australia)
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Dental Health Awareness week

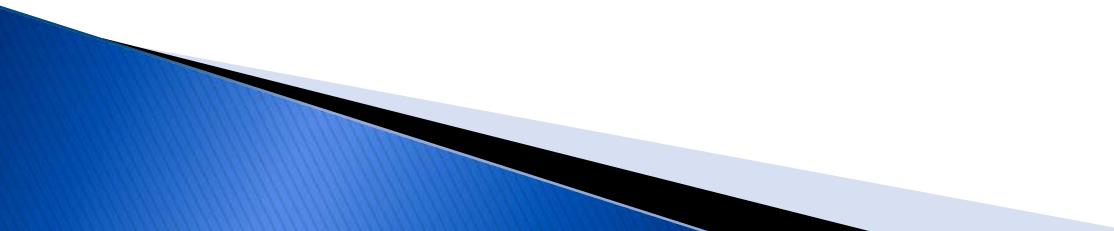




Gathering the data!

- ▶ Groups involved in providing health services, accommodation, legal services, counseling, transport, financial advice
- ▶ Managers from facilities
- ▶ Working together to help access:
 - Tenants of the facilities– Low income earners, students
 - People who have lost their homes or jobs
 - Rough Sleepers (those who sleep in the parks)
 - “Couch Surfers”

Methods – data collection

- ▶ Interview or self-complete OHIP 14 standardised questionnaire and using Social Cognitive Theory (SCT)
 - ▶ All questionnaires checked after completion and a dental information pamphlet gone through
 - ▶ Each participant received a \$20 supermarket voucher, oral self-care items and a dental information pamphlet
 - ▶ Took around 10 minutes to complete
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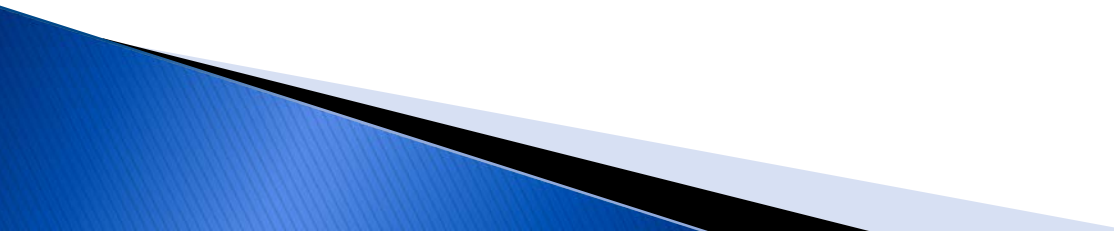
Methods – data collection



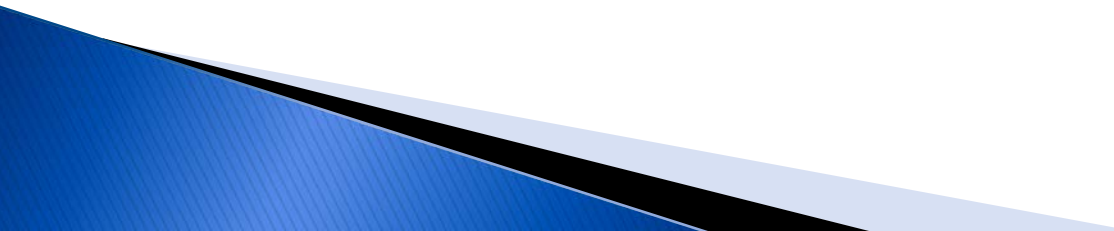
- ▶ Completed in a number of settings:
 - 3 drop-in centres and
 - 2 accommodation facilities
- ▶ By staff and students from the dental school




Results?

- ▶ Around 21% did not own a toothbrush
 - ▶ 33% did not use toothpaste
 - ▶ 35% did not know how to access dental services
 - ▶ Non dental attendance was associated with poor knowledge about dental care and services– and poorer knowledge was associated with a higher degree of fatalism
 - ▶ In all domains poor oral health efficacy and knowledge were the primary risk factors
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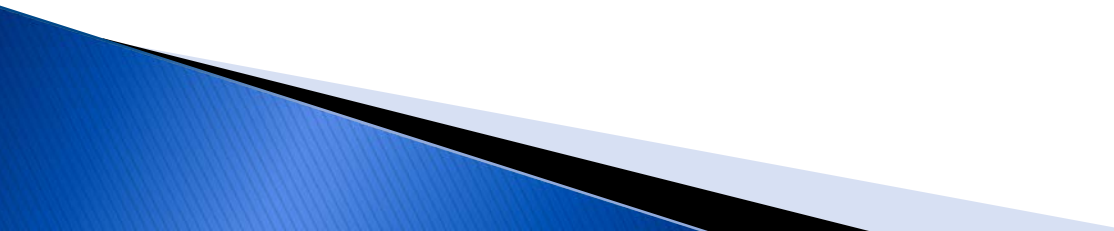
What did we learn?

- ▶ From the research and putting into practice the foundation to promote self efficacy
 - Pathways and collaboration with District Nurses
 - Social Workers
 - Structured pathway
 - Follow up of appointments
 - Visible presence
 - Familiar environment
 - Familiar faces
 - ▶ Will this change behaviours?
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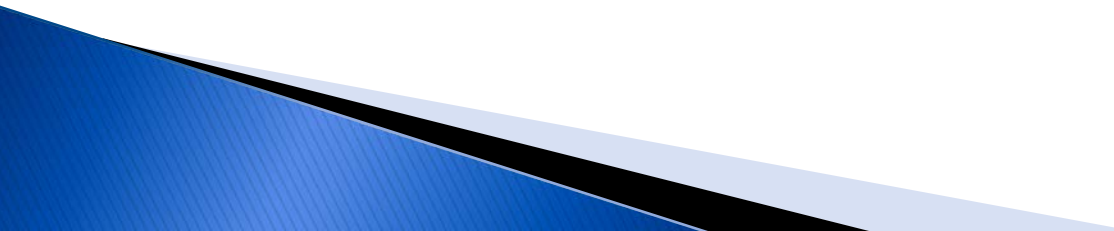
Where did this take us?

- ▶ Common Ground– low cost accommodation and support services
 - ▶ Establishing a clinic through the grants and generosity of the dental industry at large – dental companies, dental profession, students and staff of the Dental School
 - ▶ Links with other organisations and support services
 - These are like a tree:
 - The foliage on the top (the physically observable) and the network of roots that provide the substance and support
- 

What services do we provide?

- ▶ Dental screen off site
 - ▶ Appointments and examination for dental care that is appropriate to the need
 - ▶ Restorative – using a range of materials and endo
 - ▶ Radiographs
 - ▶ Referral for OPG's
 - ▶ Preventive – dental health education, scale and clean
 - ▶ Use of a range of Minimal Intervention strategies and materials
 - ▶ Removable prosthetics
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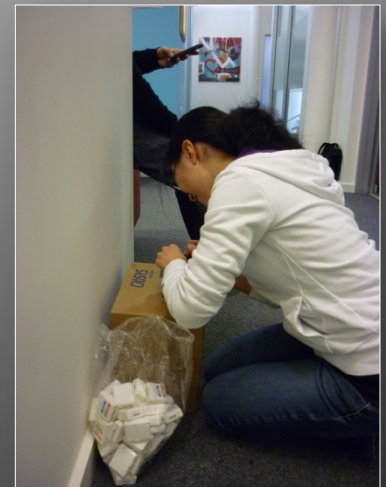
Clinical matters and so does the research !

- ▶ We are continuing to collect data
 - ▶ Use of OHIP 14
 - ▶ Gives us base line data to compare
 - ▶ Revisiting the patients ...
 - ▶ How do they fit together?
 - Future planning
 - Student research
 - Credibility
 - Sustainability
 - Enabling possibilities
- 

Common Ground Facility and Dental Clinic



Willing hands, made packing
new stock away easy



Achievements

- ▶ Increased clinical training capacity for Oral Health and Dental Students – September 2011 to December 2011 – total of 720 extra training hours. *This was a voluntary contribution by BDS IV and V and BOH III*
- ▶ 2012 and 2013 has seen an increase in clinical hours as it is now part of the undergraduate final years programme.
- ▶ Opportunities for research – student publications and Honours research currently in progress
- ▶ Importantly we are making a difference to a group of people who find great difficulty in accessing timely dental care
- ▶ Holistic and Multidisciplinary approach to care

Practical sessions with experienced mentors



Our relationship with Common Ground

- ▶ Symbiotic relationship
- ▶ Rent free
- ▶ Support and care for their tenants in provision of dental treatment – *pro bono* (donations are accepted, but not mandatory – all money goes back to community outreach)
- ▶ No cost for water or phone
- ▶ MOU between The University of Adelaide and Common Ground.

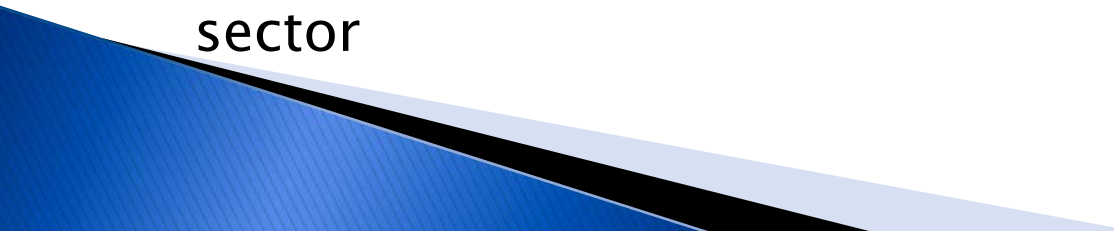
Unley Precinct proposal

- ▶ Short term proposal:
 - Visits on a monthly basis to community centres– to provide a dental screen/ oral health advice and recommendations if requiring further care.
 - Form linkages with dental practice in the area
 - Opportunity to provide this service to a variety of residents in the community – in particular those who find difficulty in accessing care and are most vulnerable

Future vision

- ▶ Viability of partnerships with e.g.
 - TAFE– dental assisting/dental technicians/private practices
 - Uni SA– podiatry /physio.
- ▶ Seek joint community grant funding
- ▶ Work with education facilities/ community groups to provide care for vulnerable people in the community
 - E.g. financially distressed/ homeless
 - Various cultural groups who are marginalised – asylum seekers

Connecting with the Future

- ▶ Continue to seek funding to sustain the clinic and extend services and research
 - ▶ Continue to maintain contact with Red Cross Refugee services
 - ▶ Continue contact with refugee centre in Adelaide Hills
 - ▶ Opportunity to screen provide Dental Health Education for homeless youth at their accommodation and support centre
 - ▶ Soon we will have portable equipment that will enable a greater outreach
 - ▶ Continue to collaborate with National Dental Foundation– Private dentists providing care for marginalised people
 - ▶ Continue to nurture our relationship with the public health sector
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Commitment and Commendations

- ▶ Students– support for our programme
- ▶ Our commitment as “ A Beacon of Enlightenment”
- ▶ We always need volunteers

[http://health.adelaide.edu.au/dentistry/about/
community-outreach/](http://health.adelaide.edu.au/dentistry/about/community-outreach/)

- ▶ Website will provide more information




Contact – Margie Steffens-

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margie.steffens@adelaide.edu.au

Mob: 0467 812 966

Acknowledgements

- ▶ ADRF funding
 - ▶ Department of Families and Ageing grant
 - ▶ Health Workforce Australia
 - ▶ Henry Schein Halas
 - ▶ Staff from Westcare, Byron Place, Common Ground, Hutt St Centre, Unity Housing – The Terrace
 - ▶ The Tenants and Homeless who spent time with us
 - ▶ District Nurses and Social Workers
 - ▶ My Colleagues Assoc. Prof Peter Cathro, Assoc. Prof Lisa Jamieson, Dr Eleanor Parker and Prof Richard Logan
 - ▶ The volunteer dentists, Dental Assistants, students and recent graduates
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In Closing

All human beings are born free and equal in dignity and rights. They are endowed with reason and conscience and should act towards one another in a spirit of brotherhood.

(Article 1 of the Universal Declaration of Human Rights)

